Win easily

WinIT

About WinIT

WinIT is one of the key subsidiaries of WinTRADE BPO Company, which provides a full scale of business process outsourcing (BPO) services to their clients.

WinIT is a young company which comprises IT managers and specialists with a 10+ years of work experience in different fields of IT in major Ukrainian companies. We provide high-quality and cost-effective IT outsourcing services helping Ukrainian and foreign companies to increase IT effectiveness and optimize expenses.



Our mission and values

Client-oriented and professional WinIT team supports growth and efficiency of our customer's business providing effective IT outsourcing services on their demand.

WinIT creates competitive and leading services for our clients:

- Providing innovative, cost-effective solutions based on our experience and skills;
- Taking responsibility for IT processes which we can accomplish better than others and with less costs;
- Giving financial guarantees for constant and qualitative fulfillment of obligations we take;
- Minimizing the lag from request to implementation for best satisfaction of customer demands;
- Giving opportunity to work with the world-class IT and Telecom professionals;
- Delivering services within agreed SLA (timeframes, quality and budgets);
- Creating and maintaining a climate of collaboration and partnership with our clients.

We care of and highly respect each of our clients.



WinIT services:

- Software Development and Support
- Help Desk / Service Desk
- IT infrastructure support
- Outstaffing



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WinIT services - Software Development and Support

We create innovative, effective and scalable solutions to meet our client's business goals, which could be the following:

- Software development "from scratch"
- Maintenance and improvement of existing information systems
- Localization of existing information systems
- Application integration
- Reverse engineering



We offer a full cycle of software development:

- Functional and technical requirements development
- Application architecture development
- Code programming
- Quality assurance
- Implementation, support and administration
- Legacy support and migration

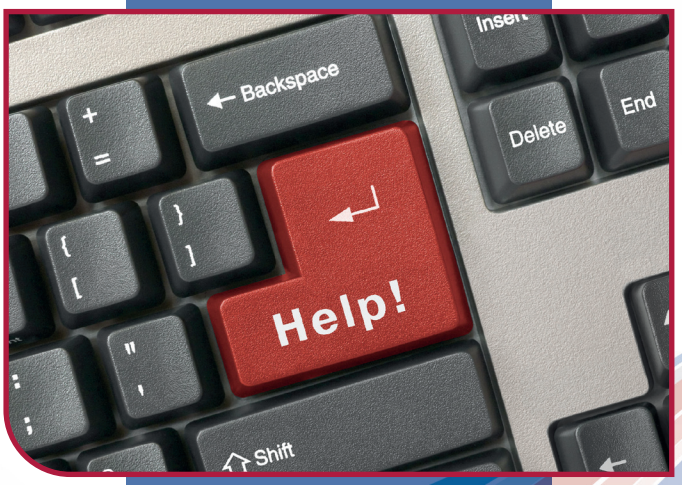


We offer services for maintaining your current information systems:

- All-day support and monitoring
- User management, content management, administration
- Implementation of troubleshooting, installing the required software updates
- Roll-out support
- Restoration of technical requirements

WinIT services - Help Desk / Service Desk

We offer HelpDesk / ServiceDesk as a set of services which allows our client to have user support, incident and problem management outsourced with saving investments required for building it in-house and reducing operational costs necessary for its functioning.



WinIT services – IT infrastructure support

We offer a range of IT support services for geographically distributed companies including maintenance of workstations and peripheral devices, network support and hardware maintenance, application support and supply management, etc.

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WinIT services – outstaffing of IT personnel

We offer a set of outstaffing services specialized on IT personnel with subsequent secondment of such employees to our client:

- Selection and hiring of staff
- Forming of staff reserve and fast substitution if necessary
- Taking the personnel out of the client's staff and transferring it to the staff of WinIT.

With WinIT you get the following outstaffing benefits:

- Staff reduction;
- Costs reduction for search, selection and adaptation;
- Absence of the labor disputes risk;
- Keeping direct operational management of the employees;
- Any term employment becomes possible;
- Reallocation of the balance sheet items transferring salary costs into costs for external agencies, possibly capitalized.

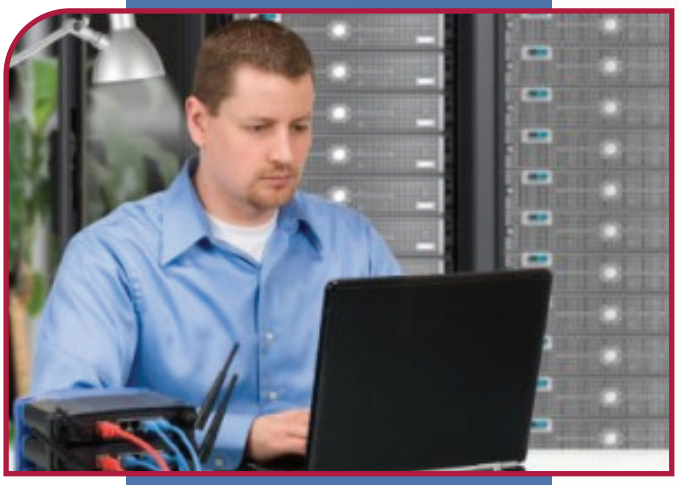
We offer a variety of staff renting forms:

- Continuous presence of personnel at the client's premises
- Presence of personnel on weekends and holidays
- Replacement of client's employee for the period of absence (leave, training or illness)
- Loan services through telephone consultations, remote administration and a guaranteed appearance time of professionals at the customer's premises
- Service on the basis of incidence with guaranteed appearance time at the customer's premises

We provide outstaffing of specialists in the following fields:

- Project management
- Development and quality assurance
- System architecture
- Database management
- Business applications management
- User technical support
- Communications and active equipment







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Why WinIT?

Outsourcing to WinIT you get the following advantages

- Focus on core activities and competencies
- Possibility of new business strategies and investments
- Cost predictability
- Indirect costs reduction
- Operational control
- Staffing flexibility
- Improvement of internal staff by access to best skilled professionals
- Continuity management
- Risk management
- Increasing of effectiveness of internal IT which is relieved of time-consuming and routine tasks



Additional Advantages to Outsource to WinIT for foreign companies

- Ukrainian IT specialists have an outstanding level of software engineering and IT service skills already famous around the globe
- Easy communication and coordination as WinIT headquarter located in Kiev is only a 2-hour flight away from most of European countries
- Similar social and cultural organization mitigates project risks related to the teamwork



We deliver results.

We believe we have the best experts in IT industry. Our compensation is tied to our performance so you pay for result but not for process.

We are you strategic partner.

We are focused on providing to our clients customized solutions tailored for their needs. We provide cost-effective IT process alternatives to improve efficiency of our client's business. A relationship-based culture is the core of our company and customer's success is our main incentive.

We are experienced in IT.

We provide a wide range of IT services based on our experience in IT and Telecom industries. Strong expertise and leadership is a factor of our previous success and a basis of our work today.



We are your nation-wide partner.

We are represented in most of regions of Ukraine and able to provide our services for geographically distributed organizations.

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